

AGENDA ITEM

**REPORT TO HEALTH &
WELLBEING BOARD**

27 APRIL 2016

**REPORT OF
ASSISTANT DIRECTOR
(SOCIAL CARE)**

**REPORT ON STOCKTON COUNCIL'S PERSONALISATION PEER CHALLENGE :
1 – 4 DECEMBER 2015**

SUMMARY

This report provides a summary of the review methodology and how initial feedback was reported to the Corporate Director, Key Managers, Practitioners and Partners. The challenge timetable is at appendix 1 and the full report is at appendix 2.

RECOMMENDATIONS

1. That the Health & Wellbeing Board notes the content of the report of the Peer Review Team and the plan to develop an implementation plan to address the recommendations.

DETAIL

Please see attached LGA Peer Review Report and Appendices.

FINANCIAL IMPLICATIONS

Not applicable

LEGAL IMPLICATIONS

Not applicable

RISK ASSESSMENT

Not applicable

CONSULTATION

Not applicable

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APPENDIX 2

FINAL REVIEW REPORT :



Stockton-on-Tees BC
ASC Final Report.pdf

Stockton on Tees Borough Council Peer Challenge Timetable

Day 1 – Tuesday 1st December 2015

TIME	A – Lead	B – Expert In Field Client Focus Groups	C Staff Focus Groups
8.30 -9.00	Team arrival, domestic arrangements, room set up etc. Room CR2 Queensway House		
9:00 -10:30	Presentation by Senior Leadership Team with partners present on main issues/achievements/ areas for consideration Room CR2 2 nd floor Queensway House		
10:30 – 11:00	Break		
11:00 – 12:00	Deputy Leader & Cabinet Member Adult Services & Health Cllr Jim Beall and Leader Cllr Cook Room CR1 2 nd floor Queensway House	Case File Audit Angela Connor's Office	Commissioning Focus Group 1 st floor Meeting Room Queensway House
12:00 – 13:00	Lunch		
13:00 – 14:00	Chairman and Vice Chair Adult Services & Health Committee Cllr Mohammed Javed and Cllr Michael Clark; Peter Mennear Room CR1 2 nd floor Queensway House	Meeting with Client, PA, Carer (Client 5025608) Room B, Billingham Library	Finance David New & Alan Lee 1 st floor Meeting Room Queensway House
14:00 -15:00	Director of Children, Education & Social Care Jane Humphreys Room CR1 2 nd floor Queensway House	Meeting with Client, PA (Client 5001096) Room B, Billingham Library	Rebecca Gray - Client Information Packs & Literature 1 st floor Meeting Room Queensway House
15:00 – 15:30	Break		

15:30 – 16:30	Adult Services Lead, Liz Hanley & Angela Connor Service Manager Room CR1 2 nd floor Queensway House	Case File Audit 1 st floor Meeting Room Queensway House	Free
16:30 – 17:00	Team Meeting		
17:00 – 17:30	Informal Feedback - Room CR1 Queensway House		

Day 2 – Wednesday 2nd December 2015

TIME	A – Lead	B – Expert In Field Client Focus Groups	C Staff Focus Groups
08.30 – 09.00	Team gathers in on site room		
09.00 – 10:00	Ali Wilson Chief Officer & Graeme Niven, Chief Finance Officer (IPC Lead) Hartlepool and Stockton Clinical Commissioning Group Room CR1 2 nd floor Queensway House	Case file Audits 1 st floor Meeting Room Queensway House	Team Managers & Legal Focus Group K2 – Kingsway House
10:00- 10:30	Break		
10:30 -11:30	Gemma Clifford Catalyst, Anne Sykes & Michelle Tierney Age UK – IPC cohort	Meeting with Client & carer Studio 1, Billingham Forum	Practitioner & Workforce Development Focus Group

	(Voluntary Sector Organisations) Room CR1 2 nd floor Queensway House		K2 – Kingsway House
11:30 – 12:30	Sanctuary Voluntary Sector Organisation working with carers Rebekah McClelland & Marie Littlefair Room CR1 2 nd floor Queensway House	Meeting with Client & carer (Client 5016337) Studio 1, Billingham Forum	
12:30 -13:30	Lunch		
13:30 – 14:30	Stockton District Advice & Information Service Mike Robinson, Louise Lamont Room CR1 2 nd floor Queensway House	Meeting with client & carer (Client 5036186) Studio 1, Billingham Forum	Information and Advice - IT Developments Focus Group K1 – Kingsway House
15:00 – 15:30	Break		
15:30 – 16:30	Mental Capacity Leads Liz Hanley , Angela Connor & Natalie Shaw Room CR1 2 nd floor Queensway House	Director of Public Health Peter Kelly 1 st floor Meeting Room Queensway House	Personal Health Budget Team Karen Fowler & Kirsty Freeman K1 – Kingsway House
16:30-17:00	Team Meeting		
17:00-17:30	Informal Feedback Room CR1 Queensway House		

Day 3 – Thursday 3rd December 2015

TIME	A – Lead	B – Expert In Field Client Focus Groups	C Staff Focus Groups
08.30 – 09.00	Team gathers in on site room		
09:00 – 10:00	Safeguarding Leads Liz Hanley , Calum Titley Room CR1 2 nd floor Queensway House	Intermediate Care & Reablement Team Angela Connor’s Office 1 st floor Queensway House	Validation Forum 1 st Floor Meeting Room , Queensway House
09.00 – 10.30	Free		
10:30 – 11:00	Break		
11:00 – 12:00	Performance Leads Angela Connor, Carol Malham, George Irving, Martin Ansell Room CR1 2 nd floor Queensway House	Meeting with Carer (5015897) Heather Glitherow’s Office 1 st Floor, Queensway House	Personalisation Team & Payroll K2 – Kingsway House
12:00 – 13:00	Lunch		
13:00 – 17:00	Preparation	Preparation	Preparation
17:00	Team meeting		

Day 4 – Friday 4th December 2015

TIME	A – Lead	B – Expert In Field Client Focus Groups	C Staff Focus Groups
8:30 – 9:00	Informal Feedback Conference Room 1 – Municipal Buildings, Church Road, Stockton on Tees		
9:00 -9:45	Preparation and set up time Jim Cooke Suite, Stockton Library, Church Road, Stockton on Tees		
10.00 – 11.00	Presentation of Findings Jim Cooke Suite, Stockton Library, Church Road, Stockton on Tees		
11:00 – 11:30	Question & Answer Session		
11:30	Lunch and Close – Conference Room 1 Municipal Buildings, Church Road, Stockton on Tees		